



University of
New Hampshire

Using the UNH Event Services Request Portal

UNH Event Services Portal

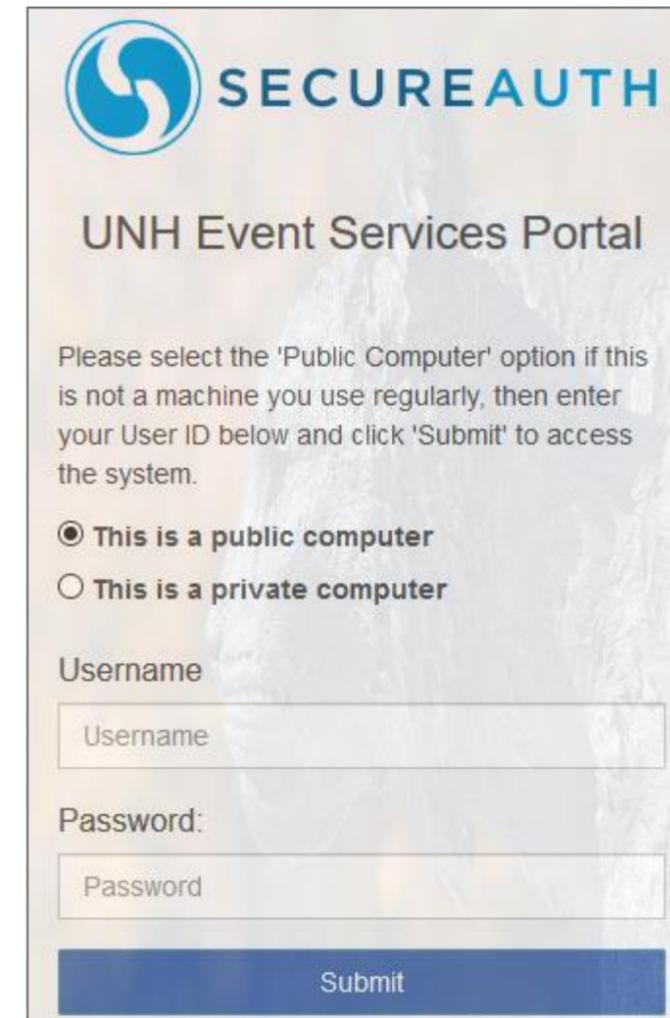
The UNH Event Services Portal is the online system to request use of campus rooms for meetings and events, and to request event services to support those events – i.e. Parking, Catering, Grounds and Events, Police, AV Services.

When fully implemented, all spaces and event services will be managed through this system. Implementation priorities are: Large event and athletic spaces, event service providers, classroom space, other core campus space, off campus space. If the space or service you need is not currently available for request through this system, continue to contact the appropriate department directly.

Request ability as of August 2018 includes:

- Johnson and Hennessey Theaters
- Memorial Union
- Campus Lactation Room
- Student Collaboration Spaces

Use your UNH AD Account to log on at:
<https://unh.emscloudservice.com/web/portalauth.aspx>



SECUREAUTH

UNH Event Services Portal

Please select the 'Public Computer' option if this is not a machine you use regularly, then enter your User ID below and click 'Submit' to access the system.

This is a public computer
 This is a private computer

Username

Password:

Submit

External groups, please contact UNH Conferences and Catering:
conferences@unh.edu

Navigating the Request System

CREATE A RESERVATION

Initiate a new request for space and event services

MY EVENTS

Review requests you have already made.

EVENTS

See other events already scheduled. Its always a good idea to see what else is happening before you book space for your event.

LOCATIONS

See information about various rooms without entering the Reservation Request area.

PEOPLE

Search for events being held by a specific group.

The screenshot shows a navigation menu on the left with the following items: HOME (with a house icon), CREATE A RESERVATION (with a calendar icon), MY EVENTS (with a grid icon), and a BROWSE section containing EVENTS (with a bookmark icon), LOCATIONS (with a location pin icon), and PEOPLE (with a group of people icon). The main content area on the right features a header with 'SITE HOME' and 'MY HOME' links, a green underline under 'SITE HOME', and a welcome message: 'Welcome to the UNH Event Services Portal'. Below this is a section titled 'Users Outside the UNH Community' with the text 'Users without a UNH AD log-in should contact' followed by two bullet points: '• MUB scheduling office at 603-862-1526 to inquire' and '• Department of Theater and Dance Office at 603-862-1526 to inquire'. Green arrows point from the text descriptions on the left to the corresponding menu items in the screenshot.

This area will provide information that is currently relevant to anyone using the system.

Requesting Space

Room Request

My Reservation Templates

Campus Event and Specialty Room Re...	book now	about
Student Collaboration Spaces	book now	about
MUB Meeting Room Request	book now	about
MUB Information Table Request	book now	about

TEMPLATES

Spaces are grouped similarly. Some request templates are available to all campus users and some are limited to specific audiences. This image will may match what is available to you

BOOK NOW

Click here to initiate a request using that template

ABOUT

This gives you the ability to see what spaces and types of events can be requested with this template.

About The "Campus Event and Specialty Room Request" Template ×

INFORMATION **BOOKING RULES**

This request template is designed to manage requests specifically for use of event and specialty rooms on campus. More rooms will be added to this request form as this system is expanded over the coming months. In the meantime, requests for event and specialty rooms not shown here should be directed to the department that owns the space.

About The "Campus Event and Specialty Room Request"

INFORMATION **BOOKING RULES**

Maximum number of bookings allowed per reservation	100
Cancel booking in progress	No
End booking in progress	No
Only allow new bookings within this number of days	365
New booking cutoff hours	168

BOOKING RULES

This area will give you information on rules that apply to requests (i.e. how early or late a request can be submitted online.)

Requesting Space

Date & Time

Date
Mon 09/03/2018  **Recurrence**

Start Time
3:30 PM 

End Time
4:30 PM 

Create booking in this time zone
Eastern Time (US & Canada) 

Locations **Add/Remove**
(all)

Search

Let Me Search For A Room

I Know What Room I Want

Room Name 

Let Me Search For A Room

Floors
(all) **Add/Remove**

Setup Types
(no preference) **Add/Remove**

Room Types
(all) **Add/Remove**

Features
(none) **Add/Remove**

Number of People
0 

Search

I Know What Room I Want

DATE

Select the first date or first of the series of dates you are interested in. The first date shown in this box is generally the first date you are permitted to request based on the rules of the request template you are using.

RECURRENCE

If you are creating a booking that repeats over multiple dates, use this feature.

TIME

This should be your actual advertised event time. The system will add standard set up and breakdown times based on parameters set by the space owner. If you have specific requirements, you can add that to notes later in the process.

LOCATIONS

Narrow down which buildings you want to search, or leave the selection as "all" to search all of the buildings available in the request template you are using.

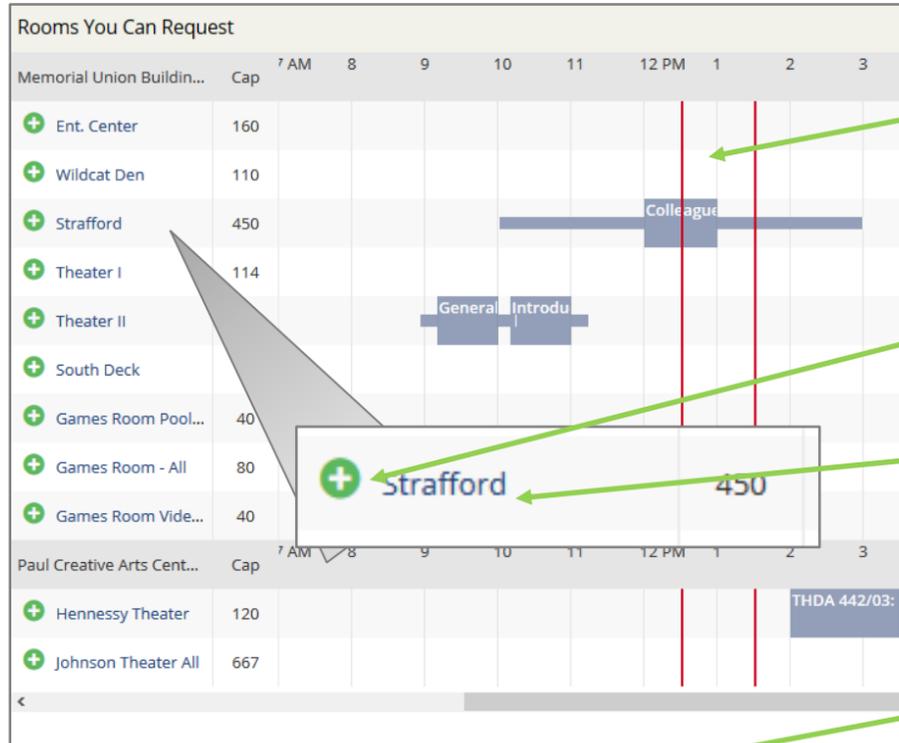
FILTERS

Filters by floor, available set up types, room types or room features allow you to narrow in on available space that matches your specific criteria.

SEARCH

Click "search" or continue to open the next blue bar to filter your space options down with more specific criteria.

Requesting Space



AVAILABILITY

After clicking "search" on the previous screen, the system applies your parameters and shows you available space. Red lines indicate the time you entered into your request.



Click the "+" sign to select a room and add it to your request.

ROOM NAME

Click on the blue room name to see specific information about that space. See pop out images below.

Room Details | Set up Types | Features | Images

about Strafford

ROOM DETAILS SETUP TYPES FEATUR

Room Code 240

Description Strafford

Room Type Multi Purpose

Floor Second Floor

Size 3622

Notes The Strafford Room is a multi-fun banquets, receptions, lectures, fa breakout sessions. It is equipped and has a wooden floor perfect f

about Strafford

ROOM DETAILS SETUP TYPES FEATURES IMAGES AV

Setup Type	Min Capacity	Max Ca
Banquet Rounds - 6 per	0	108
Banquet Rounds - 8 per	0	144
Empty Room	0	450
Info Unavailable	0	260
Lecture Style	0	260

about Strafford

ROOM DETAILS SETUP TYPES FEATURES

ADA Accessible - YES

Air Conditioning - YES

Cable Television

Ethernet Connection - no cord

Floor - hard surface

HDMI Connection

about Strafford

ROOM DETAILS SETUP TYPES FEATURES IMAGES

Requesting Space

Attendance & Setup Type ×

To continue, please enter the number of attendees and desired setup type for this Room.

No. of Attendees *

0

Setup Type *

ATTENDANCE AND SET UP

Your expected event attendance and the desired room set up are required here. The capacity of a specific set up capacity for that room will be cross checked and verified.

OVERVIEW



Room shows in your cart.



Use to remove the room and start over.



Use to edit your attendance and set up

Press "Next Step" to move to the "services" request area.

Room Request

× Campus Event and Specialty Room Request ⓘ

My Cart (1)

1 Rooms ▶ **2 Services** ▶ **3 Reservation Details**

New Booking for Wed Sep 12, 2018

Next Step

Date & Time	Selected Rooms	Attendance & Setup Type
Date	× Strafford	

Requesting Services

The interface shows a three-step process: 1 Rooms, 2 Services, and 3 Reservation Details. The 'Services' step is active. A 'Next Step' button is visible. The 'MUB Equipment and Services' section is expanded to show 'AV Equip' and 'Event Equip'. A 'Services Summary' section is also present. A detailed view of 'Tables, Cocktail 24" Round' shows a standing height of 6 feet. A 'Special Instructions' field contains the text 'Place in back behind the rows of chairs'. A 'Parking-Reserved Host Paid' section is highlighted, with a 'Service Type' dropdown set to 'Parking Spaces'.

SERVICES

Services are any equipment and services (catering, parking, police, etc.) that are available for you to request for your event. If you need these services, it is always preferred that you initiate your request at the time you are selecting the room, even if you don't have all of your details.

CATEGORIES

Services are broken into categories by provider.

RESOURCES

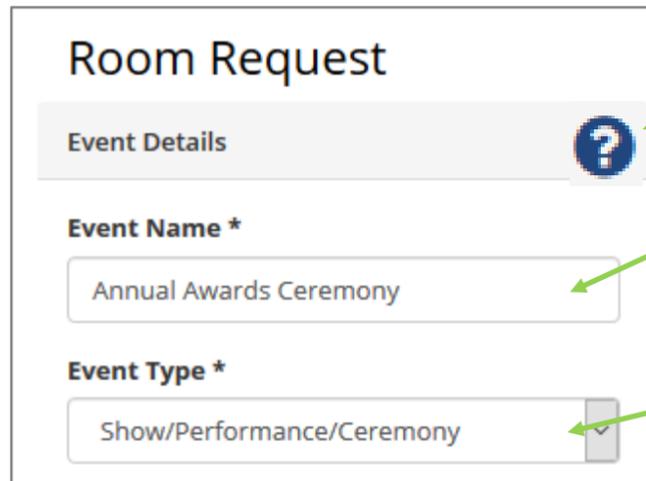
Resources are any item you select to add to your order. You will be asked to select a quantity and usually have the ability to add special instructions.

SERVICE TIMES

Some categories and resources will ask you to add "service times" and "service types". Items like catering and parking will generally vary from the actual event time. For example, a parking request might be 1/2 hour earlier and later than your event time. A catering order may be a lunch that you want delivered two hours after your event starts.

Coming 2019 - Not yet available online

Group and Contact



Room Request

Event Details ?

Event Name *

Annual Awards Ceremony

Event Type *

Show/Performance/Ceremony

CLICK FOR GUIDANCE

EVENT NAME

Be descriptive. "Committee B Meeting" is better than just "meeting". Use capitalization as appropriate and check spelling as this text may display publicly.

EVENT TYPE

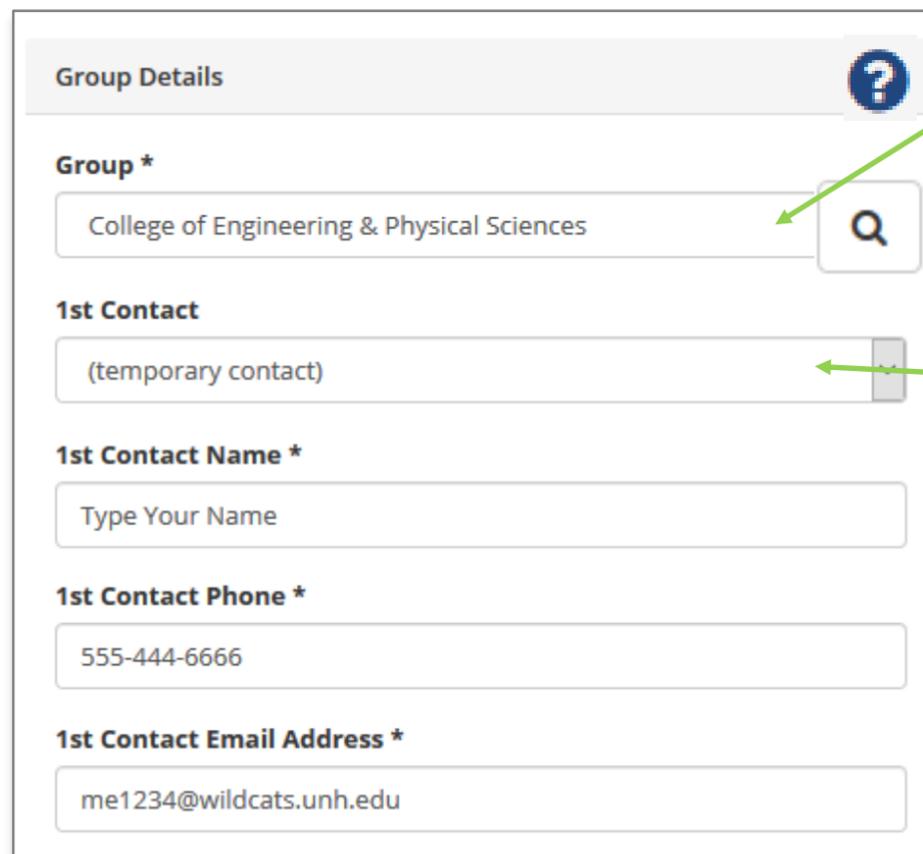
Select one that is appropriate to describe your event.

GROUP

Use the magnifying glass. Start typing at least 3 letters to search names. If you don't see what you need, search a different way. For example, "Alpha Xi Delta" will not display if you type "AXD". If you cannot find your department name, use the next highest level of department. For example, if the Physics Department was not listed, you would use "College of Engineering and Physical Science", and change the event name to "Physics Department Awards Ceremony."

CONTACT

If your name is not in the drop down list for contacts, use (temporary contact) and type in your name, phone number and email address



Group Details ?

Group *

College of Engineering & Physical Sciences

1st Contact

(temporary contact)

1st Contact Name *

Type Your Name

1st Contact Phone *

555-444-6666

1st Contact Email Address *

me1234@wildcats.unh.edu

Additional Information Request

Please provide a full explanation of the purpose and format of this event: *

Are there any other student orgs, campus departments or outside organizations sponsoring this event with you? *

What is the actual advertised event start time? *

What is the anticipated event end time? *

Are there any accommodations required for guests with disabilities? *

Are you selling tickets or requiring registration for this event? *

Are you serving food? *

Will there be any High Profile Speakers or Guests in attendance? See terms and conditions below for an explanation of High Profile and VIP. *

Minors: Is there anyone under the age of 17 expected to be participating in or attending this event? *

Additional Comments / Requests

ADDITIONAL INFORMATION

These questions may vary based on the request template you are using. Please be as thorough as possible as your answers will allow the space and service providers to ensure that appropriate policies are followed and to assist you in creating a high quality experience for your guests. Some answers will trigger notices to specific campus departments.

HIGH PROFILE SPEAKERS AND GUESTS

You are required to let the university know if you are inviting a high profile or VIP guest to campus. Appropriate departments will be notified if necessary to help ensure your event is safe and successful.

MINORS

You are required to notify the university if minors under the age of 18 are expected to attend or participate in your event. Depending on the nature of the involvement, appropriate campus departments will be notified if necessary to ensure the university is meeting proper risk management requirements.

Additional Information Request

Billing Information

ENC. Number

I have read and agree to the terms and conditions

BILLING INFORMATION

If your event will incur charges for space or services, it is preferred that you have your encumbrance number at the time you make your request. If it is not available, you are expected to provide it prior to the event taking place.

terms and conditions

Terms and Conditions

Fronting:

It is a violation of policy for a campus department, student organization, or other UNH entity to reserve space on behalf of another entity for the purpose of giving that providing access to space or priority to that entity they would otherwise not be eligible for. This includes reserving space on behalf of campus departments, campus organizations, or reserving space on behalf of student organizations and

TERMS AND CONDITIONS

You need to actually read this. There is information related to several campus policies you will be held to standard for.

After your event is submitted

NOW WHAT?

If your request is for a space or service that needs approval, it will be routed to the appropriate space and event service providers who will reach out if they have questions about their portion of the request. Each will send a confirmation including any applicable charges.

The screenshot shows a web application interface for managing reservations. On the left is a sidebar with navigation options: HOME, CREATE A RESERVATION, MY EVENTS, BROWSE, EVENTS, LOCATIONS, and PEOPLE. The main content area has tabs for RESERVATIONS and BOOKINGS. Below the tabs is a search bar with a 'Search Reservations' button and a checkbox for 'Include cancelled reservations'. Underneath are filters for CURRENT and PAST. A table displays reservation details with columns: Name, First/Last Booking, Location, Group, Services, ID, and Status. A row is highlighted with a green arrow pointing to the event name 'Sample Meeting Event'. Another green arrow points to the 'Status' column, which shows 'Web Request'.

Name	First/Last Booking ^	Location	Group	Services	ID	Status
Sample Meeting Event	Thu Sep 6, 2018/ Thu Sep 6, 2018 (single booking)	Memorial Union Building - Ent. Center	Colleg...		65799	Web Request

MY EVENTS

Return here to keep track of your events, both current and past.

RESERVATION vs. BOOKING

Choose how to view. A booking is one reservation in a specific room at a given time. A reservation is a group of bookings, for example, a repeating recurring meeting.

DETAILS

Click the event name to call up the details of your request / reservation.

STATUS

Allows you to see if your space has been approved. This DOES NOT mean that all of the service providers – parking, catering, police etc. have reviewed your request. They will contact you separately.